

Central West Health Cover uses personal information to provide you with comprehensive service in relation to its products and services. We often use or disclose information to manage your claims and pay health insurance benefits. We also hold information which relates to how you choose to pay for products and services (particularly where we have a regular direct debit arrangement), which may include account or credit card details.

If you do not provide personal information which is required, Central West Health Cover may not be able to provide benefits or process your claim.

Central West Health Cover has a range of obligations under the Private Health Insurance Act 2007 and related regulations that impact on its collection and disclosure of personal information. In effect, these require Central West Health Cover to maintain records, report to regulatory authorities and to meet various requirements in relation to providing private health insurance. Central West Health Cover is also required to make certain information and records available to auditors, actuaries and public authorities including the Department of Health and Ageing, the Private Health Insurance Ombudsman and Medicare. We will disclose this and any other information as required by law.

In most circumstances you have a right to access any personal information which we collect and hold about you. Please contact us if you wish to access your personal information. We may deny your request in some circumstances and if we do this, we will tell you why.

Further information on privacy is contained in our Privacy Policy which is available on our website centralwesthealth.com.au or by contacting a Member Service Consultant on 133 206. If you wish to complain about any breach or potential breach of this Privacy Policy you should contact us and your complaint will be directed to the appropriate complaints manager.

Central West Health Cover

Postal Address

PO Box 10860, Kalgoorlie WA 6433

Telephone Enquiries: 133 206

Monday to Friday: 7am to 5pm (WST)

centralwesthealth.com.au

Email: welcome@centralwesthealth.com.au



direct debit form



central west
health cover

